

Morton General Hospital and Clinics

Discrimination is Against the Law

Morton General Hospital and Clinics, (Riffe Medical Center, Randle Clinic and Specialty Clinic), complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Morton General Hospital and Clinics does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Morton General Hospital and Clinics provides:

- Free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact Jerri Andersen, Quality Director.

If you believe that Morton General Hospital and Clinics has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Jerri Andersen, Quality Director
Morton General Hospital
PO Box 1138
Morton, Washington, 98356
Telephone number: (360) 496-3638, Fax: (360) 496-3668
Email address: jandersen@mortongeneral.org

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Jerri Andersen, Quality Director, is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 1-800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

